



To Whom It May Concern:

We were first contacted by phone. We were given a detailed verbal presentation of how the utility audit could assist in finding us savings, credits and refunds by reviewing just one invoice combined with a letter of authorization.

After a meeting with our executive committee we decided to move forward with the study. On August 16 we signed the necessary documents, copied one invoice from each provider, scanned and emailed everything.

On September 17 the auditors presented us with a complete detailed summary including all the supporting documentation to their findings. They were able to identify a refund of nearly \$30,000 and areas of savings that total over \$27,000 annually. AG Business Solutions activated the recommendations and currently is realizing monthly savings.

Almost 90% of this work was done over the phone with very little time on our end, and significantly reduced our budget for the next 36 months. We would highly recommend this audit to any company looking to increase their bottom line profits.

A handwritten signature in black ink, appearing to read 'Vicky Wille', is written on a light yellow rectangular background.

Vicky Wille
AG Business Solutions
